



**Thayer County Health Services
Introduces Signature Performance as an extension of their billing office**

TCHS has recently contracted with Signature Performance, a company based out of Omaha, Nebraska to provide patient statement services and to make billing courtesy phone calls to our patients. Signature Performance is an extension of our Billing Office. Their purpose is to make themselves available to answer questions in regards to patient account balances and discuss payment/financial assistance options that are available and meet the Hospitals guidelines.

We hope you like the look of your new statement! Our goal is to provide you with an easy to read copy of all accounts with balances due. We are here to help explain your new statement, please contact us at 855-385-0574 to review your account and ask any questions to help you understand our new layout. We look forward to speaking with you. Payment of healthcare services can be a major source of anxiety that is why Thayer County is constantly working to better serve patients and their families through the offering of convenient and reliable billing services.